

INSTRUCTIONS TO CHANGE EXISTING NETSCAPE® V3.x INSTALLATION TO TECH INFO INTERNET SERVICE

The 33.6k modem number is:	(03) 9432 7222	The 56k modem number is:	(03) 9433 4444
Home page for TECH INFO is:	http://www.techinfo.com.au	Primary name server address:	203.63.149.1
Mail server name is (both POP3 & SMTP):	mail.techinfo.com.au	Secondary name server address:	203.63.149.2
Proxy server name is:	proxy.techinfo.com.au	on port:	8080
News server name is:	news.techinfo.com.au	on port:	119

These instructions are intended for Netscape V3.x.

For Windows 3.x, you will have a dialling program to initiate the modem to dial. It will normally be "Trumpet Winsock" or "Shiva". For **Windows 3.x** follow the instructions under 1(a) below. For **Windows 95** follow the instructions under 1(b) below.

- 1(a). If using **Trumpet Winsock**, follow this procedure.
 - (i) Start **Trumpet** and immediately stop the modem from dialling by pressing <ESC> several times.
 - (ii) Select **File, Setup** and in the **Name Server** box fill in **203.63.149.1**
Netmask and **Default Gateway** should both be set to **0.0.0.0**
In the **Domain Suffix** box fill in **techinfo.com.au**
Click on **Internal PPP**. **Baud rate** should be as high as your PC and modem will allow use either **38400** for a 486 and **57600** for a Pentium.
Both **Hardware handshake** and **Van Jacobson...** should have an **X** in the box.
Online Status Detection should be **DCD**. Click **OK** to save this part.
The rest of the settings in this box should be as follows:- Packet Vector : **00**
MTU : **256** TCP RWIN : **864** TCP MSS : **216** Demand Load Timeout : **5 secs**
TCP RTO MAX : **60** Time server box should be blank.
 - (iii) Select **File, PPP options**. Click in the **Use PAP authentication** and type in your **allocated username** and **password** (in lowercase) from the sheets which have been returned to you.
Click on **OK** to exit.
 - (iv) Select **Dialler**, then select **setup.cmd**. Enter the **dial-up phone number** as **,94327222** (Note: the leading comma (,) causes the modem to wait 2 seconds after picking up the line to ensure a dial tone is present). If you have a 56k modem use the **,9433-4444** number instead.
Click **OK** and enter your allocated **username** (from the sheets returned to you).
Click **OK** and enter your allocated **password**.
- 1(b). Click on "**My Computer**" in the top left corner of the Windows "desktop screen".
Double click on "**Dial-up networking**", then double click on "**make new connection**"
Using the setup wizard which comes up, fill in the detail as follows:-
The name of the new connection should be: **Tech Info** The (modem) number to dial is (as above) **9432-7222** Note that the **03** for the area code should already be filled in, if not fill it in now. Make sure the country code is set to **Australia (61)**. These are the only two "vital" pieces of information required. Keep clicking **NEXT** then **Finish** to complete the setup of the dialup connection.
Single click with the right mouse button on the **Tech Info** icon and select **Properties** from the menu which appears.
Select **Server Types** from the screen. On the **Server Types** screen which appears it should have **Type of Dial-Up Server** as **PPP:Windows 95, WindowsNT, Internet** in the box. On the rest of the screen only the boxes marked **Enable software compression** and **TCP/IP** (under protocols) are the only ones with ticks (or crosses) in them - all others are blank.
Select **TCP / IP settings** On the page which appears, there should be a "radio button" should be in "**Server assigned IP address**" and another in "**Specify name server address**". In the **Primary DNS** type in (in place of the 0.0.0.0) **203.63.149.1** and in the **Secondary DNS** type in **203.63.149.2**. Both the **Primary WINS** and **Secondary WINS** should have **0.0.0.0** in them. Both the **Use IP header compression** and **Use default gateway on remote network** should have ticks in the box beside these options.
Press **OK** then **OK** to close off the Dial-Up Networking setup then click on the **X** at the top right hand corners of the boxes open on the screen to close them all and return to a Windows desktop "clean screen".
2. Start **Netscape**.
Select **Options**, select **General Preferences** from the pull-down menu, select the **Appearance Tab**
In the "start-up" section replace the home page location with **http://www.techinfo.com.au** then press **OK**
3. Select **Options**, select **Mail and News Preferences** from the pull-down menu and select the **Servers** tab
Change the **Outgoing mail (SMTP) server** to **mail.techinfo.com.au** (note lowercase text in all that follows)
Change the **Incoming mail (POP3) server** to **mail.techinfo.com.au**
Change the **POP3 username** to **xxxx@mail.techinfo.com.au** (replace xxxx with your login name)
Change the **News (NNTP) server** to **news.techinfo.com.au**
Choose **OK**
Choose the **Identity** tab.
Type in your **real name** i.e Fred Smith (You may use Capitals and abbreviations if you like here in this box)
Type in your **email address** i.e **xxxx@techinfo.com.au** (replace xxxx with your login name)
Type in your **Reply To Address**, usually the same as your email address i.e. **xxxx@techinfo.com.au** (again replace xxxx with your login name). Type in your **Organisation**, if relevant, i.e. company name then choose **OK**
4. Select **Options**,
Select **Network Preferences**, select **Proxies** tab, select **Manual Proxies**, select **View**,
Set the first three proxies all to the same address i.e. **FTP, GOPHER & HTTP** to **proxy.techinfo.com.au** and set the port to **8080** then select **OK**

This completes the changeover to TECH INFO Internet service.

NOTE FOR WINDOWS NT USERS:-

By default, Windows NT sets "encrypted passwords" on. You must set this off for an NT machine to connect to the Internet.

To do this, after installing the software and creating an icon for TECH INFO, go into **Dial-up Networking**, select **More**, then **Edit entry and modem properties**, select the **Security** tab, and click on **Accept any authentication including clear text**, then save by clicking on **OK** and **Close**.