CHANGING SETTINGS OF MICROSOFT INTERNET EXPLORER 5.x & 6.x & OUTLOOK EXPRESS® ON WINDOWS 95 or 98 to the TECH INFO INTERNET SERVICE

The 33.6k modem number is:	**(03) 9432 7222**	The 56k modem number is:	**(03) 9433 4444**
Home page for TECH INFO is:	**http://www.techinfo.com.au**	Primary name server address:	**203.63.149.1**
Mail server name is (both POP3 & SMTP):	**mail.techinfo.com.au**	Secondary name server address:	**203.63.149.2**
Proxy server name is:	**proxy.techinfo.com.au** on port: **8080**		
News server name is:	**news.techinfo.com.au** on port: **119**		

These instructions are written and intended for use with V5 of MS Internet Explorer and MS Outlook Express used on Wondows 95 or Windows 98. It is assumed that you have already installed this software and your modem and you may have used the your copy of MS Internet Explorer 5 with another ISP previously although this is not important.

Go into **Control Panel** by selecting **'Start'**, **'Settings'**, **'Control Panel'**, then double click on the **'Internet Options'** icon.
Under the ***'General'*** tab. Type in the URL of the TECH INFO home page in the 'address' box as:- ***http://www.techinfo.com.au*** then click on **'Apply'**
Select the ***'Security'*** tab. Make sure '**medium**' security is selected then click on **'Apply' only if you changed the setting.**
Select the ***'Content'*** tab. Do not touch the '**Content Advisor**' - (this will prevent Internet Explorer from working at all).
Next, click on ***'Connections'*** tab. Under the **'dial up settings'** panel, click on '**Add**' then in the new dialogue box which appears fill in the following information: **'Name of computer you are dialling/phone book entry**' is **Tech Info**, make sure your modem is selected under '**select a device**' and then click '**next**'. Type in the **'Area code'** as **03** and the **'Telephone number'** as **9432-7222** for modems other than 56k and **9433-4444** for 56k modems. The **'Country or region code'** should be set to **Australia (61)** then press **'Next'** then click on **Finish.** Next click on **'Settings'.**
Click on **'use a proxy server'** then click the **'Advanced' button.** In the HTTP box type **proxy.techinfo.com.au** and under port, type **8080**
Click on the box '**use the same proxy server for all protocols**' then click **OK.**
Under '**Dial-up Settings**' type in your username eg. **fred** and your password (both are shown on the bottom of the invoice we sent you). The **'Domain name'** is not required and should be blank. Next click on the **'Properties'** button.
Under the **General** tab, the **Area code**, **Phone number** should already be set. Put a tick in the box labelled **'use area code and dialling properties'**. At the bottom of the screen make sure your modem is selected in the **'Connect using'** box.
Under the '**Server types**' tab, the screen which appears should have **'Type of Dial-Up Server'** set as **PPP:Windows 95, WindowsNT, Internet** in the box. (Note that this is slightly different if you are using Windows 98 & WinNT but as long as it says **PPP: Windowsxx** you have the correct option).
On the rest of the screen, the boxes marked **'Enable software compression'** and **'TCP/IP'** (under protocols) are the only ones with ticks (or crosses) in them - all others should be blank - remove the unwanted ticks by clicking on each item one at a time.
Next click on **'TCP / IP Settings'** On the page which appears, there should be a "radio button" (a black dot) should be in **'Server assigned IP address'** and another in **'Specify name server address'**. In the **'Primary DNS'** type in (in place of the 0.0.0.0) **203.63.149.1** and in the **'Secondary DNS'** type in **203.63.149.2**. Both the **'Primary WINS'** and **'Secondary WINS'** should have **0.0.0.0** in them. Both the **'Use IP header compression'** and **'Use default gateway on remote network'** should have ticks in the box beside these options.
Press **OK** then **OK** and **OK** a third time to close off the Dial-Up Networking setup and return to the '**connections**' page.
The box labelled **'always dial my default connection'** should have a dot in it.
Click on **'Apply'** to save these changes.
Select the **'Programs'** tab. Select **'Outlook Express'** for both your Mail and News programs.
Select the **'Advanced'** tab. Do not change anything on this screen.
Select **'OK'** to save these changes and go back to the **'Control Panel'** screen. Click on the **X** at the top right hand corner of the dialogue box to close all open windows back to a 'clean' screen.

MS OUTLOOK EXPRESS V5.x and V6.x E-MAIL ACCOUNT SETUP
From the Windows desktop screen, double click on **'Outlook Express'**. Note that the first time you run the software it ***may*** ask to choose a directory - choose the default one that it is highlighting and then go through the importing of old mail if it asks to do so.
Select **'Tools'** then **'Options'** put a tick in the option **'When starting, go directly to my inbox folder'** by clicking on the option. Next click on the **'Send'** tab.
Near the bottom of the page make sure that **'plain text'** is selected for both mail and news. (HTML will usually be selected for mail by default). Click on **'Apply'** then **'OK'**
Next select **'Tools'** then **'accounts'** and click on the **'Mail'** tab at the top of the dialogue box.
Click on **'Add'** then select **'Mail'**
Enter under **'Display Name'** your real name eg. **Fred Smith** using upper and lower case as you choose. Click on **'Next'**
Under **'e-mail address'** make sure the radio button (the black dot) is in the option **'I already have an e-mail address that I'd like to use'** , type in your assigned e-mail address eg. **fred@techinfo.com.au**
Note that this is all in lower case with no spaces. Click on **'Next'**
At the top of this screen, the line should read **'Incoming mail server is a POP3 server'**
In the box labelled **'Incoming mail (POP3, IMAP or HTTP) server name'** is: **mail.techinfo.com.au**
The **'Outgoing (SMTP) server name'** is also: **mail.techinfo.com.au** Click on **'Next'**
In this screen, type in your username eg. **fred** Under password type in your TECH INFO assigned password. Click on **'Next'** then **'Finish'**
Now click on the **'Properties'** button on the right hand side. Under **'Reply to'** address copy in your e-mail address es exactly as it is under **E-mail address**. Next click on the **'Connections'** tab and confirm that there is a tick in the **'Always connectto this account using'** box and **'Tech Info'** is selected as the default account.

4. MS OUTLOOK EXPRESS V5.x and V6.x NEWSGROUP READER SETUP
Continuing on from the Mail setup above, to setup the News Reader, click on the **'News'** tab at the top of the dialogue box, then click on '**add**' , then select '**news**' Type in the **'Display Name'** as you want to see it, eg. **Fred Smith** as you want to see it using upper and lower case letters (it should already be here as MS Outlook Express remembers what you entered under the mail setup). After this press '**Next**'.
Under **'e-mail address'** type in your TECH INFO e-mail address eg. **fred@techinfo.com.au** (again, it should already be there) then press '**Next**'
Type in the **News (NNTP) Server name** as: **news.techinfo.com.au**
The box labelled **'My news server requires me to log on'** should not have a tick in it. Click on '**Next**' then click **'Finish'**
Now click on the **'Properties'** button on the right hand side. Under **'Reply to'** address copy in your e-mail address es exactly as it is under **E-mail address**. Next click on the **'Connections'** tab and confirm that there is a tick in the **'Always connectto this account using'** box and **'Tech Info'** is selected as the default account.
Next pick '**Close**'

You are now setup to run your MS Explorer V5 with the TECH INFO Internet service.
To connect to the Internet, simply double click on the **Internet** icon on the desktop screen (the blue 'e').

NOTE FOR WINDOWS NT USERS:-
By default, Windows NT sets "encrypted passwords" on. You must set this off for an NT machine to connect to the Internet.
To do this, after installing the software and creating an icon for TECH INFO, go into **Dial-up Networking**, select **More**, then **Edit entry and modem properties,** select the **Security** tab, and click on **Accept any authentication including clear text**, then save by clicking on **OK** and **Close**.